




Choosing The Right Warranty

No one offers you more warranty choices for your new roof than GAF-Elk! To help you select the right warranty, the chart below summarizes the key provisions of each GAF-Elk warranty.

GAF-ELK Warranty Comparison Guide		STANDARD Shingle Warranty 	BETTER GAF-Elk System Warranty 
Material Defect Coverage*	100% Coverage Period	3 yrs., 5 yrs., or 10 yrs.	20 yrs. (Most Shingles) or 50 yrs. (Lifetime Shingles)
	Covers Roofing System?	No (Just Shingles)	Yes (Entire System)
	Cost Of Installation Labor Included?	No Only during non-prorated period	25 yrs. to Lifetime
Workmanship Coverage*	100% Coverage Period	2 yrs. Coverage offered by contractor	2 yrs. Coverage offered by contractor
	Misapplication Of Flashings Covered?	2 yrs. Coverage offered by contractor	2 yrs. Coverage offered by contractor
	Installer Certified?	No	Yes
	Tear-Off Costs Included? (when required)	No	Yes (For material defects only)
	Disposal Costs Included? (when required)	No	No
Problem Prevention	Exclusive 40-Point Factory Inspection?	No	No
Peace of Mind	Bonus Wind Coverage Up To 130 mph Category 3 Hurricane Wind Speed Available?	No	Yes
	Warranty Transferable?	Yes	Yes
	Free Transfer?	Yes	Yes
	 Good Housekeeping Protection?	Yes	Yes

- Check ELK.com. warranties for complete coverage and restrictions. Also note:
 - 50-year coverage period for material defects applies only to single family detached residences; for all other structures, coverage period is 15 years.
 - 20-year workmanship coverage applies only to single family detached residences; for all other structures, coverage is 15 years.
 - Installer certification is related only to installations covered by GAF-Elk system warranties.

<p>Why Are Warranties Important?</p>	<p>A new roof is a big investment, typically involving thousands of your hard-earned dollars and lasting 25, 30, 40 years or more. As with any big investment, knowing in advance what your warranty covers could save you thousands in the event that problems arise with your roof.</p>
<p>What Are The Chances Of Having A Problem With My New GAF-Elk Roof?</p>	<p>Based on our state-of-the-art manufacturing process, the odds of having a problem with a new GAF-Elk roof is about 1 in 1000! On the other hand, while serious problems with GAF-Elk roofing materials are rare, if you were to have a problem, it can be as expensive to fix as your roof originally cost. So while the risk of having a problem is low, the cost if you do have a serious problem can be high.</p>
<p>What About Problems With Installation?</p>	<p>GAF-Elk's studies indicate that more than two-thirds of the problems that people experience with their new roofs are due to the contractor's workmanship—not the roofing materials. This is an important distinction to keep in mind when deciding on warranty coverage.</p>
<p>What Should I Look For In A Roofing Warranty?</p>	<p>Basically, there are two types of coverage that you should ask your contractor about: coverage against material defects and coverage against workmanship errors.</p>
<p>Tell Me About Coverage Against Material Defects...</p>	<p>To the best of our knowledge, all roofing products come with a warranty against material defects, although your exact coverage will vary depending on the brand. For example, a typical shingle warranty will cover material defects for a period of 20, 30, 40 years or more. The warranty on the other components of your roofing system can vary from as little as a few months to several years. It is important to remember that coverage against material defects is provided by the manufacturer, so you should select a brand from a manufacturer who is financially strong and therefore more likely to be in business for as long as you own your roof—which could be several decades!</p>
<p>What Is GAF-Elk's "Smart Choice® Protection Period"?</p>	<p>GAF-Elk's warranties come with a special provision called the Smart Choice® Protection Period that covers you against material defects during the critical early years of your new roof. During this period, in the event that you experience a material defect on covered components, GAF-Elk will provide you with 100% replacement materials and the reasonable cost of labor to install them. This is important because some roofing warranties may only provide replacement materials, but not the labor to install them.</p>
<p>What Is The GAF-Elk Weather Stopper® System Plus Ltd. Warranty?</p>	<p>The GAF-Elk Weather Stopper® System Plus Ltd. Warranty provides coverage against material defects for all major GAF-Elk components on your roof (not just your shingles)—so you'll have the peace of mind of knowing that, if any covered roofing component fails, it will be covered by the warranty (see ltd. warranty for complete coverage and restrictions). The warranty is available through GAF-Elk certified contractors, and is a low-cost way to get <u>up to 50 years of non-prorated coverage</u> (against material defects) on your new roofing system.</p>
<p>How Do I File A Claim If I Have A Material Defect On My GAF-Elk Shingles?</p>	<p>Before you proceed, if possible you should locate a copy of your GAF-Elk warranty and a copy of the contractor's invoice, contract, or original estimate. You will also need to provide the date applied, proof that you were the owner when the shingles were installed (or that the warranty was properly transferred to you), and the number of squares applied (1 square = 100 square feet). Then call our Warranty Service Department toll-free at 1-800-458-1860, and let us know the nature of your complaint.</p>